

Fallon Solutions reinforces safety-first service with complimentary Home Safety Inspections for Queensland homes



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Fallon Solutions Managing Director, Jackson Whipps, has outlined why Fallon's Complimentary Home Safety Inspection has become a key point of difference in a home services market where many customers feel they only get "a fix", not genuine protection for their home, family, and budget.

"Too often, homeowners call a trade company for one problem, and they're left wondering what else might be quietly going wrong behind the scenes," Whipps said. "At Fallon, we believe in earning the right to do business, so every standard visit includes a no obligation Home Safety Inspection, at no extra cost, to help identify the risks that commonly lead to emergencies, expensive failures, or higher running costs."

Whipps said the distinction is simple, Fallon doesn't treat a call out as "turn up and patch the issue." Instead, the visit is designed to leave the customer in a safer, more informed position than when the technician arrived regardless of whether the original job was minor or major.

"When you pay our standard \$88 call out fee, you're not just paying for a person to show up," he said. "You're getting expert repairs plus a structured safety audit of the areas most likely to cause preventable household emergencies."

Whipps explained that Fallon's Home Safety Inspection focuses on what the company calls its "Sacred 6", the critical areas of a home that, if neglected, are linked to frequent and costly problems. This includes checks for deteriorating flexible hoses under sinks and toilets, early signs of hot water system

leaks and valve issues, mould indicators in air-conditioning vents, switchboard safety and modern RCD protection, smoke alarm compliance considerations ahead of 2027 Queensland legislation, and practical ways to improve energy efficiency and reduce power bills.

He said this approach is intentionally customer controlled, without the awkward "sales inspection" vibe many homeowners have come to expect.

"If you're not interested, you can opt out, you just need to tell the technician when they arrive," Whipps said. "And if we do identify a risk, we explain it clearly and let you decide what you want to do next."

Beyond the inspection, Fallon also provides Emergency Instruction Stickers attached to relevant equipment during the visit, including emergency shutdown guidance, basic fault-finding prompts, and priority contact details, giving customers practical steps they can refer to later, not just verbal advice that gets forgotten.

Whipps said the company's focus on preventative safety and transparency is part of why Fallon continues to be a trusted name across South East Queensland.

"Trust isn't what you say, it's what you build into the experience," he said. "This is about protecting households, not pressuring them. And we're proud that thousands of locals have backed that with their reviews."

Fallon Solutions Complimentary Home Safety Inspection is available for domestic clients under stated conditions including regular business hours and homeowner presence.

For customers wanting to learn more, Fallon's Home Safety Inspection information is available at <https://fallonsolutions.com.au/home-safety-inspections/>

For bookings or enquiries, visit <https://fallonsolutions.com.au/> or call 1300 873 105.

About Fallon Solutions

Fallon Solutions is one of Queensland's largest and most trusted home service providers, offering electrical, plumbing, drainage, air conditioning, solar, and carpentry services for over 60 years. With more than 7,000 five-star reviews, a limited lifetime labour warranty, and a reputation built on reliability, Fallon keeps Queensland homes safe and comfortable all year round. We can be there today!

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